

PASS FORWARD

MISSION BAY TMA



Hop on board Caltrain with your GoPass!

As a Pass Forward Program recipient, you can enjoy free, unlimited rides through all zones.

Caltrain provides train service along the Peninsula, from San Francisco to Gilroy. Plus, you'll have convenient connections to Muni, SamTrans, VTA, and BART services, as well as easy access to San Francisco International Airport and San José's Mineta International Airport. WELCOME ABOARD!!

1 PLAN YOUR TRIP

- To find train schedules, a system map, and real-time alerts, visit caltrain.com.
- You can utilize trip planning apps, such as Google Maps, to efficiently plan your entire journey.
- When accessing the station, check the system map for bike parking or transit connection availability. If traveling by car, you can conveniently pay for parking at the ticket vending machine (TVM) or through the Caltrain App.
- Please note, your GoPass is only valid for Caltrain.
- Remember, all odd-numbered trains are northbound, while even-numbered trains are southbound.

2 BOARDING THE TRAIN

- For your GoPass to remain valid during each ride, tap your Clipper® card before you board the train and tap off for every trip you take. To tap on, locate a Clipper card validator on the Caltrain platform and simply tap your Clipper card or smart device against the validator screen. When tapping, hold the card or smart device for at least several seconds. You should hear a beep and see green or yellow lights.
- Caltrain allows bikes to board on our train. When boarding with your bike, please use the designate bike car. If you'd prefer not to bring your bike onboard, eLocker spaces are available at 22 Caltrain stations, with more coming soon. Caltrain-owned eLockers cost just 5 cents per hour, and only 2 cents per hour during nights and weekends.
- If you require assistance boarding the train, don't hesitate to ask the conductors. On the station platform, you can easily find help by standing near the international symbol of access, which is represented by a blue painted square.
- If you need help while on board the train, please seek out a Caltrain conductor on board. Each train is equipped with two conductors who are available to help.

3 EXITING THE TRAIN

- To tap off, simply locate a Clipper card validator on the Caltrain platform after exiting the train. Tap your Clipper card or smart device against the validator screen and when tapping be sure to hold it for several seconds.

Contact Information:
transit@missionbaytma.org
www.missionbaytma.org

OTHER HELPFUL LINKS:

caltrain.com/schedules | caltrain.com/riderinfo |

